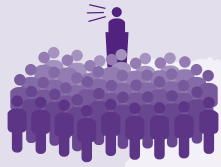


How MITSS is Leading by Example...

ON A GLOBAL LEVEL



EDUCATING AND RAISING AWARENESS

Keynote Speeches
Presentations and Facilitating Workshops
Hosting Educational Forums
Articles and Publications



CREATING INNOVATIVE TOOLS AND RESOURCES

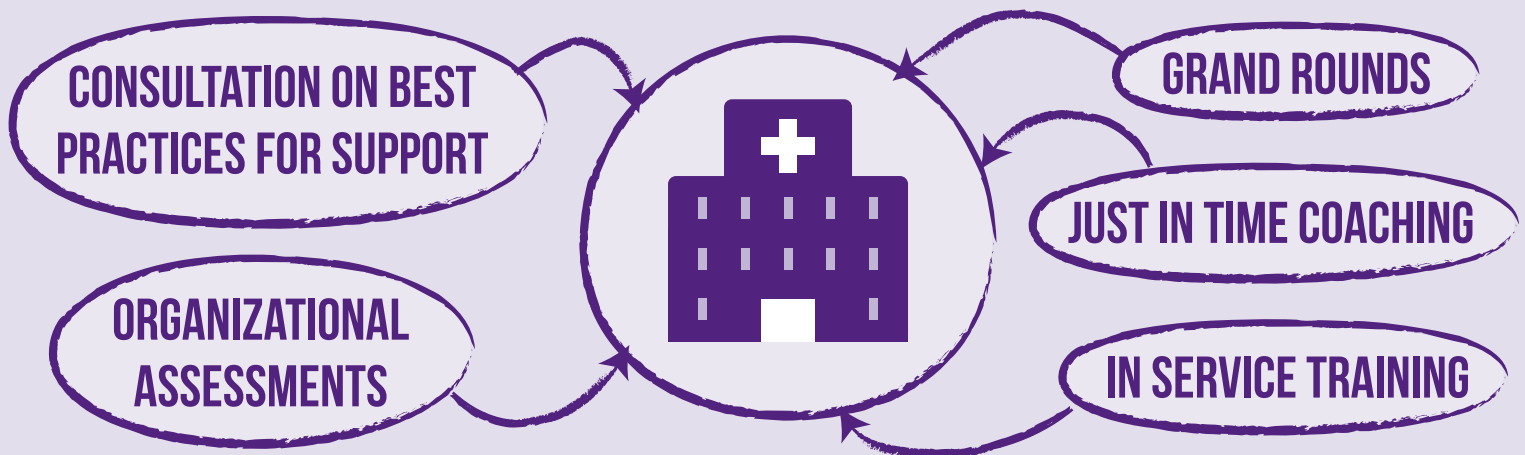
Tools for Patients and Families
Clinician Support Tool Kit for Healthcare
Tools for Healthcare Administrators



PROVIDING THE "VOICE OF THE PATIENT"

Massachusetts Alliance for Communication and Resolution Following Medical Injury (MACRMI)
Masspro
Partnership for Patients

ON AN ORGANIZATIONAL LEVEL



ON AN INDIVIDUAL LEVEL



TOLL FREE SUPPORT LINE
(1-888-366-4877)



NAVIGATIONAL ASSISTANCE

✓ SHORT TERM, ONE ON ONE COUNSELING FOR PATIENTS, FAMILIES, AND CLINICIANS

✓ TEN WEEK THERAPEUTIC EDUCATIONAL SUPPORT GROUPS™